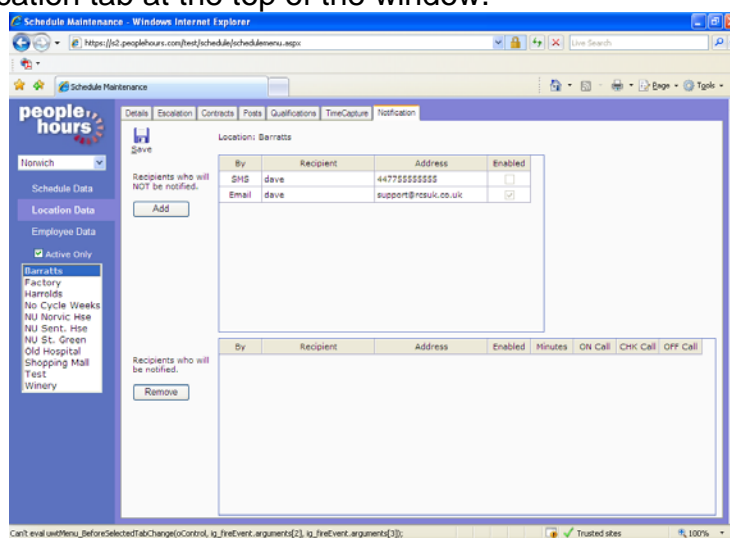


## Notifications

**Note:** - Notifications generate additional charges due to the use of SMS messaging and as such the service is by default enabled. You will need to contact Gallinet in advance if notifications are required. Once enabled the following can be followed to enable or make changes to settings as required.

This window is used to select who should be notified by the application is call being monitored using WorkMonitor / CallTaker is missed.

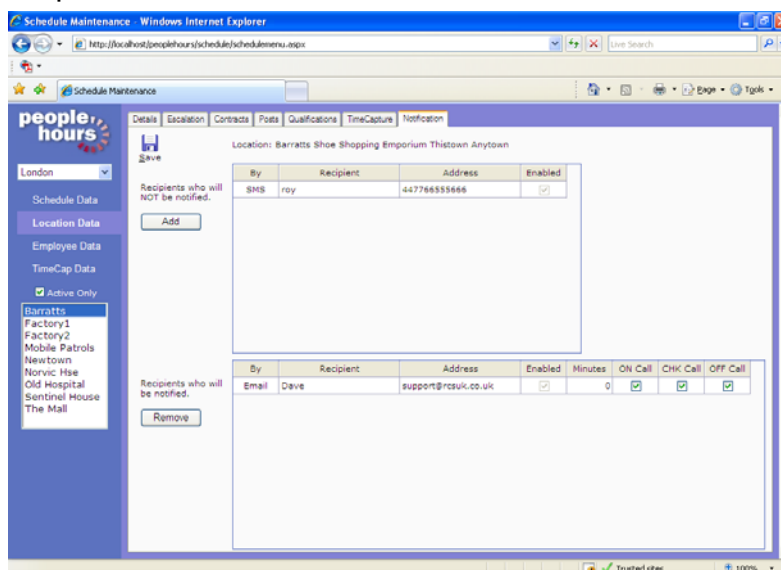
Select the Notification tab at the top of the window.



The table at the top of the window will display a list of all of the notifyees for the current branch.

The table at the bottom of the window will display a list of the notifyees that will receive missed call messages for the selected location.

To select a notifyee, click on the notifyee to be added, and then click on the 'Add' button displayed on the right of the record in the top table. The selected entry will be moved from the top table to the bottom table.



The following fields are used to determine the behaviour of the Notifications to be sent:

ON, OFF, CHK      these tick box settings allow you to determine which missed calls will be escalated to the selected notifyee. This feature allows, for example, different people to be notified different types of missed calls.

Once you have set the values you require, click on the 'Save' button to save the changes.

To remove a notifyee, click on the notifyee to be removed, and then click on the 'Remove' button displayed on the right of the record in the bottom table. The selected entry will be moved from the bottom table to the top table.